

Natural Gas Safety

That familiar blue flame that plays such an important role in our lives should, like other sources of energy, be treated with respect. Following a few simple guidelines can help ensure that you can safely enjoy all the benefits natural gas has to offer.

Natural gas is tasteless, colorless and odorless. To make it easier to detect, a harmless but strong-smelling odorant is added.

WHAT TO DO IF YOU THINK YOU SMELL GAS INDOORS:

- If the odor is very strong and you are indoors, leave the premises and call us.
- Open your windows as you leave the premises.
- Do not smoke. Do not use lighters or matches.
- Do not turn on/off switches or appliances.
- Do not activate your electric garage door opener to leave your home
- Only use your cellular phone if you are outside and away from your home.
- Do not try to relight a pilot light. Leave gas furnaces, water heaters and other gas appliances alone.

WHAT TO DO IF YOU THINK YOU SMELL GAS OUTDOORS:

- Call us; our personnel are available 24 hours 7 days a week.
- Be sure to remain available to help our personnel locate the problem.
- Extinguish all open flames; do not light matches and do not smoke.

If you think you smell gas in or outside your home or building, take immediate action. Call us and let our representative know that you are reporting a gas leak.

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| DAYS: 256-249-0372 |
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| NIGHTS/WEEKENDS: 256-245-6402 |
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CALL BEFORE YOU DIG

Gas lines are located underground and out of sight. If you are excavating in your own yard or for a commercial project, the law requires you to call your local line locating center.

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| ALABAMA ONE CALL |
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| 1-800-292-8525 |
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| www.al1call.com |
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By using this free service you can avoid costly damage, possible injury and/or service interruption. Alabama One Call will notify us of your locate request.

CHILDREN AND NATURAL GAS SAFETY

Adults aren't the only people who should know about natural gas safety. Children should also be taught how to be safe around natural gas and natural gas appliances.

- Teach children not to play near gas ranges or other gas burning appliances.
- Explain to children that gas smells like rotten eggs so they will be able to recognize the smell of gas.
- Tell older children to leave the house and call the Sylacauga Utilities Board from a neighbor's house if they smell gas and an adult is not home
- Instruct children not to play on gas pipes or with the flexible connector pipes that are attached to gas appliances.

We want you and your family to be safe. Please share this important safety information with your children.

